



precisioncare
HUMAN SERVICES SOFTWARE

The New York Alliance for Inclusion and Innovation Annual Conference



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WHO WE ARE

For the past 23 years PrecisionCare has offered a user-friendly EHR software solution, implemented by a dedicated, experienced Customer Care team. Our software was designed by former Human Service providers.

We work with NYS's OPWDD and OMH provider communities, and we serve over 90 agencies throughout the state.

We offer fully compliant support for all waiver services, Self Direction, clinics, IPSIDD, extensive medical tracking and much more.



Our Mission

Striving to empower our provider partners to achieve excellence.

We focus on the needs of our customers, who are the heart of what we do and why we do it. They strongly influence our future strategy and new development. We are continuously enhancing our user experience through ongoing educational opportunities, surveys, customized trainings and virtual meetings.

Our primary goal is to provide our customers with efficient and accurate documentation capabilities and superior compliance protection.



What Sets Us Apart

We work almost exclusively with New York provider agencies, and our software was built around the state's OPWDD and OMH services, rules and regulatory requirements. We adapt our software as these change.

There have been decades of successful OMIG audits based on PrecisionCare's documentation.

We provide Account Management services beyond implementation, from a team of former Human Service providers with many years of experience in the field.



What Sets Us Apart

Our superior Customer Care Support Team is not outsourced, and provides personalized care to every customer.

Our software is very affordable for agencies of all sizes, and our straightforward pricing structure is all-inclusive, not modularly based.



New Features

- Custom Medical Event Tracking
- MET Custom Alerts
- Individual Dashboard
- Telehealth
- Data Warehouse and Business Intelligence
- PONS (Plan of Nursing Services)
- Life Plan Tracking
- CareLog
- Support for the Adult BH HCBS transition to CORE
- Multi-Factor Authentication
- Single Sign On (SSO)
- Active Directory



Thank you for your participation!

